

Palliative Care – South Eastern Palliative Care (SEPC)

Document date	March 2008
Program	External program
Program code	DANCA (non-financial program).
Definition	A home-based palliative care service - providing medical, nursing, counselling and volunteer services.
Responsibility	RDNS general.
Referrals	<p><i>To</i> RDNS Springvale and RDNS Berwick.</p> <p><i>From</i> Any source including LMOs, hospitals, self-referral and SEPC.</p>
RDNS support sites covered	Springvale, Berwick and Moorabbin (night duty).
Type of service	Palliative care - shared care nursing service with RDNS General.
Eligibility/criteria for accepting referral	As per HACC guidelines and in consultation with SEPC.
<i>Overseas visitors</i>	Access to program determined by consultation with SEPC and using HACC guidelines.
Health insurance	Some health insurance policies may cover visits by RDNS; generally a diagnosis of 'palliative' is declined but some negotiation may occur. Clients need to liaise with their insurance company.
Fees	<p>RDNS charge as per the HACC fees policy provided in the <i>RDNS Financial Agreement form</i> (refer to <i>RDNS policy reference</i> below).</p> <p>SEPC does not charge a fee for their service.</p>
Liaison charge	As per HACC guidelines.
Consumables	Client is responsible for the cost of consumables. Potential for access to a variety of funding sources to assist with this.
Continuity of care/Core	No
Access responsiveness	<p>Prioritisation according to need.</p> <p>All SEPC clients will have a <i>Site Assessment Tool (SAT)</i> completed on admission and referral to RDNS. Clients are maintained in 'referred' status until admitted by RDNS or discharged.</p>

continued

RDNS policy reference	CP-B05 <i>Managing a shared care client with external organisations</i> CP-B06 <i>Determining client fees</i>
Contract/agreement	RDNS & SEPC Memorandum of Understanding (this is not a financial agreement).
<i>Contract responsibility</i>	CEO
<i>Contact responsibility</i>	Client Services Managers, RDNS Springvale and RDNS Berwick. General Manager/Director of Nursing South and East Regions.
<i>Expiry date</i>	November 2009
Other programs permitted	CACP CF HACC HOC HPP Any program by negotiation with SEPC
Comments	
Reference/source of information	RDNS & South East Palliative Care Memorandum of Understanding.

Reviewer:	HACC Non-HACC Committee	Last review date:	March 2008
Authoriser:	GM/DON	Next review date:	July 2011