

Palliative Care – Eastern Palliative Care (EPC)

Document date	May 2008
Program	External program
Program code	ESTPC (non-financial program).
Definition	<p>Eastern Palliative Care (EPC) provide interdisciplinary care and case management to people in the end stages of a terminal illness in the municipalities of Whitehorse, Knox, Maroondah, Shire Of Yarra Ranges, Booroondara, Manningham and Monash (partial).</p> <p>EPC and RDNS have a Shared Care Agreement.</p>
Responsibility	RDNS general.
Referrals	<p><i>To</i> All referrals to ESTPC.</p> <p><i>From</i> EPC</p>
RDNS support sites covered	Box Hill, Camberwell, Knox, Lilydale, Springvale (part) and Diamond Valley (Manningham).
Type of service	Palliative care shared between EPC and RDNS.
Eligibility/criteria for accepting referral	EPC determine eligibility prior to referral to RDNS.
<i>Overseas visitors</i>	Access determined by EPC.
Health insurance	Some health insurance policies may cover visits by RDNS. Clients need to liaise with their insurance company.
Fees	<p>RDNS charge as per the HACC fees policy provided in the <i>RDNS Financial Agreement form</i> (refer to <i>RDNS policy reference</i> below).</p> <p>EPC does not charge a fee for their service.</p>
Liaison charge	Not applicable.
Consumables	Client is responsible for the cost of consumables.
Continuity of care/Core	Not applicable.
Access responsiveness	<p>Prioritisation according to need.</p> <p>All EPC clients will have a <i>Site Assessment Tool (SAT)</i> completed on admission.</p>

continued

RDNS policy reference	CP-B06 <i>Determining client fees</i> CP-B05 <i>Managing a shared care client with external organisations</i>
Contract/agreement	Yes
<i>Contract responsibility</i>	CEO
<i>Contact responsibility</i>	General Manager/Director of Nursing South and East Regions.
<i>Expiry date</i>	
Other programs permitted	CACP CF HACC HOC HPP
Comments	
Reference/source of information	Client Services Manager RDNS Knox/Lilydale. EPC: 1300 130 813.

Reviewer:	HACC Non-HACC Committee	Last review date:	November 2005
Authoriser:	GM/DON	Next review date:	July 2011