

## Palliative Care – Mercy Western Palliative Care

**Document creation date** 2 January 2003

<b>Program</b>	External program
<b>Program code</b>	MWPC (non-financial program).
<b>Definition</b>	<p>MWPC is a strategic alliance between RDNS (formerly Western Palliative Care - RDNS) and Mercy Hospice Inc.</p> <p>MWPC provides palliative care to people with a terminal illness and their families who live in the Western Region of Melbourne in the municipalities of Moonee Valley, Melbourne, Maribyrnong, Brimbank, Hobsons Bay, Wyndham and Melton.</p> <p>The care is provided by a multi-disciplinary team of nurses and other disciplines employed by RDNS and Mercy Hospice.</p> <p>The three offices include Essendon (Lionsville Centre), Sunshine and Werribee.</p> <p>MWPC registered nurses are on-call from 5pm -10pm each night to attend to callouts if the appropriate RDNS centre evening staff are unable to attend.</p> <p>RDNS night duty staff attend to all callouts after 10pm.</p> <p>MWPC weekend staff work and attend to callouts during the day on weekends.</p> <p>MWPC CNC are available 24 hours on a rotating basis for consultation over the phone.</p>
<b>Responsibility</b>	<p>Centre Manager/CNC RDNS Lionsville Centre.</p> <p>GM/DON North and West Regions (refer to <i>Appendix 3 - Name of Incumbent</i>).</p>
<b>Referrals</b>	<p><i>To</i> Mercy Western Palliative Care. Central Referral Clerk 1300 369 019.</p> <p><i>From</i> RDNS, clients and families, medical practitioners, hospitals, general public.</p>
<b>Type of service</b>	<p>Multi-disciplinary palliative care.</p> <p>Multi-disciplinary team consists of nursing, medical, counselling and support through social worker, psychologist, pastoral care, music therapist, volunteers and bereavement team.</p>

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<b>Eligibility/criteria for accepting referral</b>	Any person with a terminal illness for which palliative not curative treatment is appropriate and who lives within the appropriate municipalities.
<i>Overseas visitors</i>	Not applicable.
<b>Health insurance</b>	Not applicable.
<b>Fees</b>	No fee is charged.
<b>Liaison charge</b>	Not applicable.
<b>Consumables</b>	Client is responsible for the cost of consumables. MWPC have equipment that can be borrowed. MWPC have access to an Unassigned Bed Fund that can pay for consumables (eg. syringe driver equipment).
<b>Continuity of care/Core</b>	Not applicable.
<b>Access responsiveness</b>	Priority of referrals according to client's needs.
<b>RDNS policy reference</b>	
<b>Contract/agreement</b>	
<i>Contract responsibility</i>	CEO (refer to <i>Appendix 3 - Name of Incumbent</i> ).
<i>Contact responsibility</i>	Centre Manager/CNC RDNS Lionsville Centre. RDNS Centre Managers at Altona, Essendon and Sunshine Centres. General Manager/Director of Nursing North and West Regions. (Refer to <i>Appendix 3 - Name of Incumbent</i> ).
<i>Expiry date</i>	
<b>Other programs permitted</b>	CACP CF HACC HOC HPP
<b>Comments</b>	MWPC staff will complete an <i>RDNS After Hours Assessment Tool</i> on all clients admitted to MWPC.
<b>Reference/source of information</b>	Palliative Care CNC - RDNS Lionsville Centre (refer to <i>Appendix 3 - Name of Incumbent</i> ).

<b>Reviewer:</b>	HACC Non-HACC Committee	<b>Last review date:</b>	December 2003
<b>Authoriser:</b>	GM/DON	<b>Next review date:</b>	March 2005