

Palliative Care – Terminally Ill Client Palliative Care

Document creation date 2 January 2003

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| Program | Internal program |
| Program code | TICPC (non-financial program). |
| Definition | Where palliative care clients prefer not to have a palliative care service involved in their care, RDNS manage the care of the client, including after hours calls and visits if required. |
| Responsibility | RDNS general. |
| Referrals | <p><i>To</i> RDNS centres.</p> <p><i>From</i> Clients, carers, hospital, hospice or GP.</p> |
| RDNS centres covered | |
| Type of service | <p>Palliative Care nursing care is provided by RDNS.</p> <p>RDNS staff have access to the multi-disciplinary teams from the relevant Palliative Care Service and to the Unassigned Bed Fund if required to meet client needs.</p> |
| Eligibility/criteria for accepting referral | <p>RDNS Clinical Nurse Consultant Palliative Care determines the appropriateness of the referral by consulting the client's GP or specialist.</p> <p><i>Overseas visitors</i> Access to program is determined by RDNS.</p> |
| Health insurance | Some health insurance policies may cover visits by RDNS. Clients need to liaise with their insurance company. |
| Fees | RDNS charge as per the HACC fees policy, provided in the <i>RDNS Financial Agreement form</i> (refer to <i>RDNS policy reference</i> below). |
| Liaison charge | Not applicable. |
| Consumables | Client is responsible for the cost of consumables. |
| Continuity of care/Core | Not applicable. |
| Access responsiveness | <p>Prioritisation according to need.</p> <p>All TICPC clients will have a <i>Site Assessment Tool (SAT)</i> completed on admission.</p> |
| RDNS policy reference | <p>CP-B05 <i>Managing a shared care client with external organisations</i></p> <p>CP-B06 <i>Determining client fees</i></p> |

continued

Contract/agreement Not applicable.
Contract responsibility Not applicable.
Contact responsibility Relevant centre manager.
Expiry date Not applicable.

Other programs permitted All programs.

Comments

Reference/source of information Palliative Care CNC, Caulfield Centre.

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| Reviewer: | HACC Non-HACC Committee | Last review date: | November 2005 |
| Authoriser: | GM/DON | Next review date: | September 2006 |