

<b>Document date</b>	May 2008
<b>Program</b>	Internal program.
<b>Program code</b>	Not applicable.
<b>Definition</b>	Stomal Therapy is a specialist area of nursing that helps a person manage a stoma.
<b>Responsibility</b>	RDNS general.
<b>Referrals</b>	<p><i>To</i> RDNS Customer Service Centre.</p> <p><i>From</i> Public hospitals, private hospitals, RALLY Healthcare and RDNS staff.</p>
<b>Type of service</b>	<p><b>Pre-operative care:</b> Counselling and pre-operative siting - RALLY FFS.</p> <p><b>Post-operative care:</b> Stoma care, fistula management, wound/skin care:</p> <ul style="list-style-type: none"> <li>• first two visits to be considered Post Acute Care (if eligible)</li> <li>• subsequent visits are either PAC or HACC depending on the referred need at the time: <ul style="list-style-type: none"> <li>- PAC, if the care requested is a direct result of the hospital episode</li> <li>- HACC, if the care need is of a long term support and maintenance nature, or</li> <li>- RALLY, if not HACC eligible and if covered by private health insurance</li> </ul> </li> </ul>
<b>Eligibility/criteria for accepting referral</b>	<p>All pre-operative care in private hospitals or the client's home is FFS arranged through RALLY Healthcare.</p> <p>Clients/families requiring education/support of stoma care throughout metropolitan Melbourne.</p> <p><i>Overseas visitors</i> Not applicable.</p>
<b>Health insurance</b>	The client is required to establish whether their health insurance will fund stomal care.

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<b>Fees</b>	<p>FFS if referred from RALLY Healthcare.</p> <p>First two post-op visits are full fee to either the client, treating hospital or health insurance provider.</p> <p><u>Note:</u> If the hospital is purchasing the service, they are responsible for the fee regardless of the visit location (i.e. hospital or the home).</p> <p>HACC fee schedule for HACC-eligible clients.</p>
<b>Liaison charge</b>	Nil
<b>Consumables</b>	<p>A month's supply of ostomy products should be sent home from hospital with the client.</p> <p>Clients join an ostomy association while in hospital to assist with ongoing supplies.</p>
<b>Continuity of care/Core</b>	Not applicable.
<b>Access responsiveness</b>	According to need.
<b>RDNS policy reference</b>	Nil
<b>Contract/agreement</b>	RALLY Healthcare.
<i>Contract responsibility</i>	RALLY Healthcare General Manager/Director of Nursing.
<i>Contact responsibility</i>	Not applicable.
<i>Expiry date</i>	Not applicable.
<b>Other programs permitted</b>	<p>HACC</p> <p>HITH</p> <p>PAC</p> <p>Palliative Care</p> <p><u>NB:</u> FFS fee schedules take priority.</p>
<b>Comments</b>	If client fits PAC or HITH criteria, then FFS should apply. Staff can refer to regional stomal therapist for wound care or skin care management.
<b>Reference/source of information</b>	Nil

<b>Reviewer:</b>	HACC Non-HACC Committee	<b>Last review date:</b>	May 2008
<b>Authoriser:</b>	GM/DON	<b>Next review date:</b>	July 2011