

Document creation date 20 May 2003

Program

Program code	SWLS (non-financial program).	
Definition	Provides a Social Work Service to clients, carers and staff.	
Responsibility	RDNS general.	
Referrals	<i>To</i>	All RDNS clients.
	<i>From</i>	RDNS staff.
Type of service	Counselling, advocacy and consultancy for staff and clients at risk (including guardianship applications). Staff education.	
Eligibility/criteria for accepting referral	All clients.	
	<i>Overseas visitors</i>	As a FFS client.
Health insurance	Not applicable.	
Fees	Consultations with a focus on RDNS staff - no charge. Direct service to RDNS clients – as per HACC fee schedule. Non-HACC clients and RALLY Healthcare clients – as per FFS fee schedule for full cost recovery.	
Liaison charge	Nil	
Consumables	Nil	
Continuity of care/Core	Not applicable.	
Access responsiveness	Prioritisation according to need.	
RDNS policy reference	CP-E07 <i>Elder abuse</i> CP-E08 <i>Child abuse</i> CP-E17 <i>Using case conferences to manage complex or at risk situations</i> CP-F03 <i>Guardianship or administration of RDNS clients</i> CP-DO2 <i>The Good Samaritan Fund application form</i>	

continued

Contract/agreement	Nil
<i>Contract responsibility</i>	
<i>Contact responsibility</i>	
<i>Expiry date</i>	
Other programs permitted	All RDNS programs
Comments	Nil
Reference/source of information	Allied Health Manager (refer to <i>Appendix 3 - Name of Incumbent</i>).

Reviewer:	HACC Non-HACC Committee	Last review date:	November 2003
Authoriser:	GM/DON	Next review date:	March 2005