

Personal Alert Victoria (PAV)

Document creation date January 2003

Program	External program
Program code	Not applicable.
Definition	<p>Personal Alert Victoria (PAV) is a 24 hour monitoring and personal response service funded by the Victorian Government through the Department of Human Services.</p> <p>PAV aims to assist older and vulnerable people who are leaving at home without adequate support.</p>
Responsibility	RDNS general.
Referrals	<p><i>To</i> RDNS Customer Service Centre.</p> <p><i>From</i> Any source.</p>
Type of service	PAV assessment together with a RDNS general assessment.
Eligibility/criteria for accepting referral	<p>A PAV assessment must be undertaken by a DHS designated assessment agency to ensure that only those people who are suitable and eligible access PAV.</p> <p><i>Overseas visitors</i> Not applicable.</p>
Health insurance	Not applicable.
Fees	HACC fee schedule.
Liaison charge	Not applicable.
Consumables	Not applicable.
Continuity of care/Core	Not applicable.
Access responsiveness	Prioritisation according to need.
RDNS policy reference	CP-D14 <i>Personal Alert Victoria assessment</i>

continued

Contract/agreement	Nil
<i>Contract responsibility</i>	Project Officer Clinical Services.
<i>Contact responsibility</i>	General Manager/Director of Nursing North and West Regions.
<i>Expiry date</i>	
Other programs permitted	Yes
Comments	<p>DHS designated PAV assessment agencies include:</p> <ul style="list-style-type: none"> • local government • multi purpose services (rural areas) • Aged Care Assessment services • Community Health services • nominated District Nursing Services (excludes Bush Nursing) • Aboriginal agencies (where HACC funded) • Public Sector funded Community Rehabilitation Centres (for community rehabilitation clients only)
Reference/source of information	<p>Personal Alert Victoria Program and Service Guidelines, 2003 Department of Human Services, Aged Care.</p> <p>DHS contact: Fiona McRae Aged Care - DHS Ph: 9096 8770 Email: Fiona.Mcrae@dhs.vic.gov.au</p>

Reviewer:	HACC Non-HACC Committee	Last review date:	February 2008
Authoriser:	GM/DON	Next review date:	February 2009