

## HBA Members First Nursing Service

**Document creation date** 12 September 2002

<b>Program</b>	External program
<b>Program code</b>	HBAAX (financial program).
<b>Definition</b>	<p>HBA provide cover for home nursing services for members of HBA Health Insurance.</p> <p>Home nursing services can occur post discharge from hospital or following a referral from an LMO (HBA members cannot self refer).</p> <p>The aim of the program is to enable clients to be discharged from hospital more quickly or to prevent a hospital admission.</p> <p>There is a financial limit to the funding members receive per calendar year for home nursing services. The HBA member's entitlement is checked with HBA by RALLY Healthcare at point of referral.</p>
<b>Responsibility</b>	RALLY Healthcare.
<b>Referrals</b>	<p><i>To</i> RALLY Healthcare.</p> <p><i>From</i> Hospitals or LMOs (members cannot self refer).</p>
<b>Type of service</b>	<p>RALLY Healthcare has been contracted by HBA to provide the following nursing services:</p> <ul style="list-style-type: none"> <li>• wound management</li> <li>• continence care</li> <li>• catheter care</li> <li>• medication administration</li> <li>• nutrition</li> <li>• tracheostomy care</li> <li>• stomal therapy</li> </ul> <p>If other care is required in addition to the above 'primary care categories', RALLY Healthcare will provide it. However, all clients must have an identified need from the primary care categories as listed above.</p>

*continued*

<b>Eligibility/criteria for accepting referral</b>	Referral must be made by the discharging hospital or by the client's LMO. Referrals cannot be accepted from clients.  Prior to accepting referrals, the client's eligibility and remaining funds available are confirmed with HBA by RALLY Healthcare.
<i>Overseas visitors</i>	Not applicable.
<b>Health insurance</b>	All HBA hospital cover except Table L.
<b>Fees</b>	HBA pays agreed fee, as negotiated with RALLY Healthcare.
<b>Liaison charge</b>	Not applicable.
<b>Consumables</b>	Client can be provided with up to \$15.00 of consumables per visit free of charge for the duration of the HBA episode under RALLY Healthcare.  Invoices to be directed to RALLY Healthcare.
<b>Continuity of care/Core</b>	Nil
<b>Access responsiveness</b>	Negotiated around purchaser request.
<b>RDNS policy reference</b>	Nil
<b>Contract/agreement</b>	Development of Service Agreement is the responsibility of RALLY Healthcare.
<i>Contract responsibility</i>	CEO (refer to <i>Appendix 3 - Name of Incumbent</i> ).
<i>Contact responsibility</i>	RALLY Healthcare General Manager/Director of Nursing (refer to <i>Appendix 3 - Name of Incumbent</i> ).  RALLY Healthcare Operations Manager (refer to <i>Appendix 3 - Name of Incumbent</i> ).
<i>Expiry date</i>	November 2003.
<b>Other programs permitted</b>	No other programs permitted.
<b>Comments</b>	RALLY Healthcare is one of eight providers for this program across Metropolitan Melbourne.  At the completion of the HBA/RALLY episode, the client can be admitted to the HACC program for ongoing care needs if the client is HACC-eligible. If the client is not HACC-eligible, contact RALLY Healthcare.
<b>Reference/source of information</b>	RALLY Healthcare  RALLY Healthcare <i>Information Folder</i>

<b>Reviewer:</b>	HACC Non-HACC Committee	<b>Last review date:</b>	November 2003
<b>Authoriser:</b>	GM/DON	<b>Next review date:</b>	March 2005