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Program

Program code	Not applicable.
Definition	<p>HACC provides funding for services providing basic support and maintenance to frail older people, people with disabilities who are living at home and whose capacity for independent living is at risk or, who are at risk of premature or inappropriate admission to long term care.</p> <p>HACC funding extends to support carers of frail older people and people with disabilities if their inability to provide care places the client at risk.</p>
Responsibility	RDNS general.
Referrals	<p><i>To</i> RDNS centres (including Homeless Persons Program).</p> <p><i>From</i> Initial referral may be made from any source.</p>

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Type of service**Nursing**

Support and maintenance (not age-specific):

- clinical assessment
- direct clinical nursing (includes technical care – tasks and procedures for which nurses receive specific education and require nursing knowledge of expected therapeutic effect, possible side effects and complications and the appropriate actions related to each). Refer to *Appendix 1 – RDNS position on drain and peg tubes/catheter care*
- personal care when in conjunction with an unstable health status and complex needs
- demonstration to personal care workers of specific, individual client care
- coordination of home health care services with personal care services and monitoring of individuals health status/care plan

Physiotherapy

For clients with nursing needs:

- assessment, diagnosis, treatment and prevention of human movement disorders
- manual handling (OH&S)

Social work

For clients with nursing need:

- assisting individual and carers, including grief counselling, support, recovery from a critical incident, counselling for depression or other emotional/psychological conditions
- 'At risk' management

Health Aides

- personal care under nursing supervision for eligible clients. Assistance with tasks which a person would normally do for themselves but because of illness, disability or frailty they are unable to perform without the assistance of another person.

For example, bathing, dressing, grooming, toileting, transfers, mobility, eating, monitoring of self medication, taking to appointments.

Respite

HACC activities include respite. Respite can be provided in the form of planned regular respite, emergency respite, crisis respite and occasional respite.

The emphasis of respite services is to give full-time carers a break. Agency discretion can be applied in relation to prioritising requests for respite to enable paid employment or other activities.

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Eligibility/criteria for accepting referral	<p>Resident of Australia.</p> <p>According to assessed priority individual need including physical, functional sensory, intellectual and psychiatric disabilities.</p> <p>Residents of community based accommodation (eg, SRS, retirement villages, boarding houses) can receive a HACC service based on assessed need if the requested service is not provided by that accommodation.</p> <p>Clients are not eligible whilst receiving other fee for service programs (for example, DVA, TAC, HITH and Work Cover). Eligibility does not depend on age or income.</p>
<i>Overseas visitors</i>	Not eligible.
Health insurance	<p>Not applicable.</p> <p>Some private health insurance programs may pay for private care by RALLY Healthcare.</p>
Fees	<p>According to the HACC fees policy, provided in the RDNS <i>Financial Agreement form</i> (refer to <i>RDNS policy reference</i> below).</p> <p>Health Care Card holders are eligible for the minimum fee.</p> <p>Residents of Supported Residential Services are not charged.</p> <p>Children under 16 years have fees set according to their parent's income. Children 16 years and over have fees set according to their own income.</p>
Liaison charge	No charge.
Consumables	Client is responsible for the cost of consumables.
Continuity of care/Core	Not applicable.
Access responsiveness	Prioritisation according to need.
RDNS policy reference	<p>CP-B01 <i>Intake screening and assessment for RDNS care</i></p> <p>CP-B06 <i>Determining client fees</i></p> <p>CP-B04 <i>Providing care in residential aged care facilities</i></p> <p>CP-B14 <i>Providing stomal therapy service</i></p>

continued

Contract/agreement	Funding and Service Agreement.
<i>Contract responsibility</i>	CEO
<i>Contact responsibility</i>	General Manager/Director of Nursing North and West Regions. General Manager/Director of Nursing South and East Regions. General Manager Assets Management.
<i>Expiry date</i>	Agreement renewed every year.
Other programs permitted	CAPS (where personal care is provided by a Health Aide and RN). DVA 24 Hour Response Program. HOC. Linkages for core hours. Personal Alert Victoria (PAVIC). Post Acute Care program (where the care is in addition to HACC maintenance of effort/core/continuity of care). Stomal Therapy - referral non financial RDNS programs. Supported Residential Service. Terminally Ill Client - Palliative Care. Veterans Home Care.
Comments	
Reference/source of information	Victorian Home and Community Care (HACC) Program Manual 2003. www.health.vic.gov.au/hacc/prog_manual

Reviewer:	HACC Non-HACC Committee	Last review date:	November 2005
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